



Email Security Services End User Quarantine

Ankabut Email Security End User Quarantine (EUQ) webmail is a special web site to manage your personal quarantined email which are detected as a spam. Ankabut Email Security EUQ webmail will:

- allow you to check your inbox for email that was detected as spam, and therefore quarantined before it reached your inbox.
- allow you to monitor your quarantined email to make sure that none of them are actually legitimate email that were mistaken for spam.
- allow you to release or delete email in the quarantine.
- allow you to create your personal Safe \ Block List. If you determine that an email is not spam, you can add the sender to your personal white list to ensure that email from that person will not be mistaken as spam in the future. Conversely, if you decide that email from that person is always spam, you can add that email address to your personal black list.

- 1) <https://quarantine.ankabut.ac.ae/webmailsso/>
- 2) Login with your KU email username and password



KU SINGLE SIGN-ON

Enter Your Username and Password:

ID:*

Password:*

[Forgot Your Password?](#)

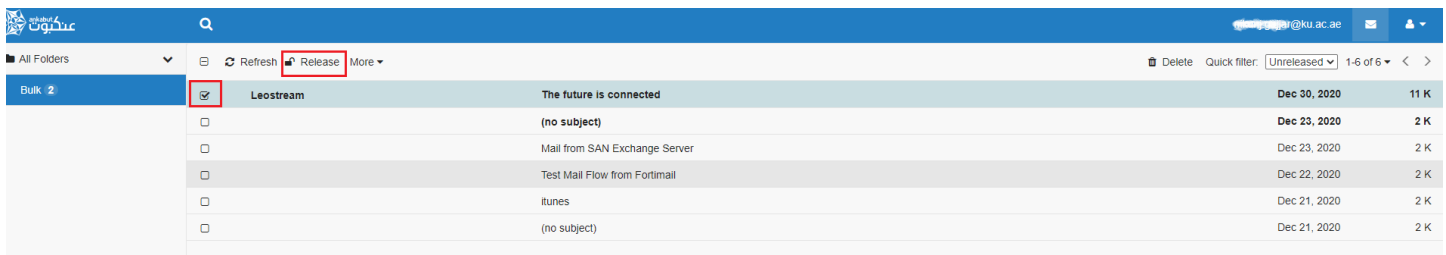
Warn me before logging me into other sites.

For security reasons, please ensure that you logout by clicking the Logout button in the application you are in and close all your browsers sessions when you are done accessing services that require authentication. Please ensure that you access this page using only "https". [Click here for help.](#)

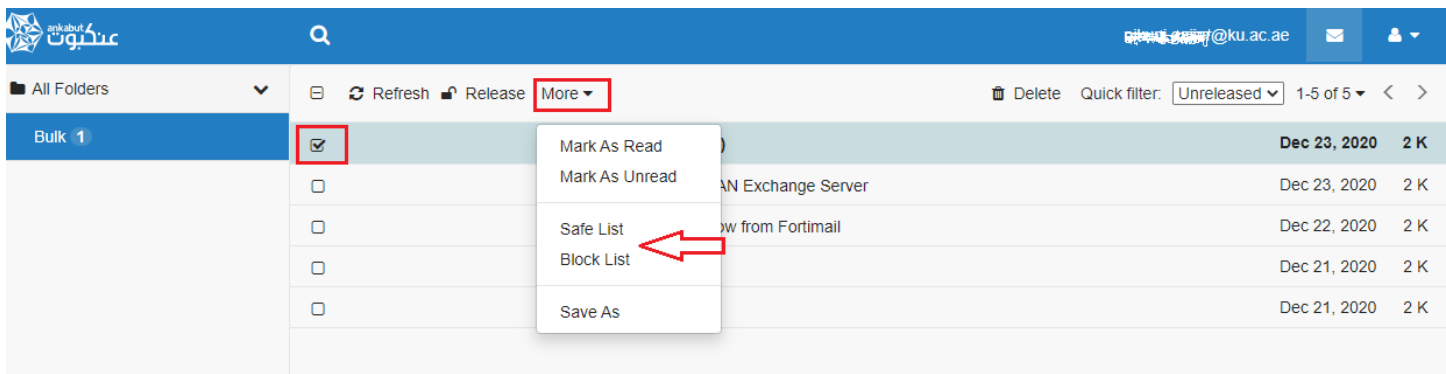
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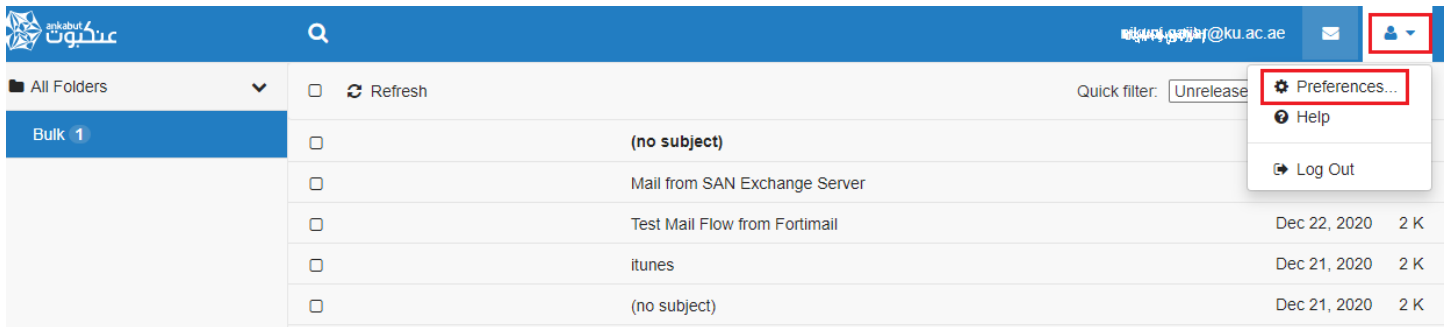
- 3) To release an email from the personal quarantine, select email and click Release.



- 4) To add Sender to Safe List Or Block List, Select Mail, Click More and Select Safe List or Block List sender.



- 5) To Manage your Block List and Safe List. Go to Preferences link under the user figure icon that is located at the top right corner of the page as shown below.



- 6) In **Antispam Management** click **Block** or **Safe** to manually manage the block or safe list. In the popup dialog box, you can add or delete email addresses in the block or safe list. You can also backup or restore the block/safe list.

User Preference

Account Setting

Display name:

Language:

Time zone:

Secondary accounts:

Theme:

General Setting

Idle timeout:

Default page size:

Antispam Management

Block/Safe lists:

Add outgoing email addresses to Safe list:

Receive spam report:

Safe List

Safe List: Email received from these addresses / domains / IPs will always be accepted



No data



Close

Block List

Block List: Email received from these addresses / domains / IPs will be discarded



No data



Close